

Tempus Transparency Policy

Your DNA is complicated. Paying for DNA testing doesn't have to be.

To ensure transparency, Tempus performs a benefits check and contacts you if we expect your out-of-pocket cost to be more than \$295.

We believe cost should never prevent patients from receiving the medical care they need, and we want patients to feel comfortable knowing what they will owe. As a result, Tempus offers several different payment options that patients can choose from depending on their insurance status.

Tempus also offers a financial assistance program to provide access to our tests for patients in financial need. If you have any questions, please call or text our Customer Success Team at 312-598-9961.

Financial Assistance

Tempus offers financial assistance for patients in financial need to help further reduce cost. Find out if you qualify online at access.tempus.com.

Our program is based on household income, number of people in your household, and other extenuating circumstances.

Payment Options for Tempus Testing

Please note, payment or a form of verified proof of insurance is required prior to processing results.

SELF-PAY

Our self-pay price is \$295. Patients may select this option on Tempus' billing form. Tempus accepts credit cards, debit cards and HSA or FSA cards for payment. Patients are able to pay online at payment.securetempus.com or by calling our Customer Success Team at 312-598-9961.

Patients with original Medicare or a Medicaid plan are not eligible for the self-pay price of \$295. Patients with original Medicare, standard Medicaid and Managed Medicaid can typically expect to pay \$0 for their test, subject to usual plan rules.

COMMERCIAL INSURANCE

Insurance coverage can vary greatly by plan. To help patients feel comfortable knowing what they may owe, Tempus performs a benefit check for every patient who selects to use commercial insurance to better understand whether their insurance will cover Tempus testing and what the patient may owe out-of-pocket.

Our Customer Success team will contact any patient expected to owe more than \$295 out-of-pocket to discuss payment options. Customer Success may use phone, email and/or text messaging to reach patients and will attempt to contact the patient three times to discuss options. If the Customer Success team does not hear from the patient, they will proceed with submitting an insurance claim.

Patients with commercial insurance and in financial need may also apply for our financial assistance program to reduce their out-of-pocket costs. See more details below.

Tempus will bill insurance directly. Patients may receive an Explanation of Benefits (EOB) from their insurance company. This is not a bill; it shows the specific Tempus test that was billed and what insurance covered.

MEDICARE AND MEDICAID

Patients with original Medicare, standard Medicaid and Managed Medicaid can typically expect to pay \$0 for their test, subject to usual plan rules.